

Insigneo International Financial Services, LLC

Business Continuity Disclosure

At Insigneo International Financial Services, LLC (“IIFS”), we recognize that our customers rely on our systems and services for their investing needs. In accordance with applicable regulations, IIFS has developed a **Business Continuity Plan (BCP)** to help the broker dealer respond to significant business disruption (“SBD”). IIFS is committed to providing the highest level of uninterrupted service and support to our customers. We recognize the potential of certain uncontrollable events that could cause varying degrees of disruption to our normal business processes, such as a severe storm, that may adversely affect the ability of our staff to report to work, or an event such as an electrical blackout, man-made disasters, global pandemic, earthquakes, etc.

IIFS recognizes the responsibility we have to all our customers to continue critical operations during such events, including providing access to your funds and securities. In addition, the plan addresses mission critical systems; financial and operational assessments; alternative communications with customers, employees, and regulators; alternate physical location of employees; critical supplier, contractor, bank, and counter-party impact. We intend to meet this obligation with as minimal an impact as possible, given the circumstances and scope of any disruptive event. We have developed and maintained a Business Continuity Plan that provides effective response to a wide variety of disruptive events in a manner that protects staff, assets, and the interests of our customers. The plan is designed to be robust enough to cover business disruptions that may range from the inability to operate from a single building to more widespread events that impact the financial industry in an entire city or geographic region.

As part of its ongoing effort to protect all of our customers, IIFS has designated personnel responsible for the implementation and ongoing enhancement of our BCP and strategy. Key to this strategy is our ability to continue operations and activities from a number of alternative sites.

In addition, IIFS is highly regulated by a variety of agencies, including, but not limited to the Financial Industry Regulatory Authority (FINRA) and the United States Securities and Exchange Commission (SEC). We are subject to reviews by both internal reviewers and external regulators which include the examination of our BCP. As we’ve noted above, to better serve all of our customers and ensure they will have access to their funds and securities in the event of any disruptions, IIFS has spent significant resources and employee time to plan and prepare for uninterrupted service.

During a significant business disruption, you may contact IIFS personnel at (787) 756-4998 or contact your registered representative directly. These lines and other critical IIFS telephone numbers will be redirected to alternative numbers in order to be able to service your account. If you cannot access us through these means, you should contact our clearing firms, **Pershing, LLC** or **StoneX Financial, Inc.**

Name	Address	Phone Number	Email
Pershing, LLC	P.O. Box 2065 Jersey City, New Jersey 07303-2065	Customer support: (201) 413-3635 Fax: (201) 413-5368	general.customer.service@bnymellon.com
StoneX Financial, Inc.	230 Park Avenue, 10 th Floor, New York, NY 10169	1 (561) 544-7611	business.resiliency@stonex.com

To access the Business Continuity Disclosure for Pershing, click on the following link: [Pershing Business Continuity Disclosure](#)

To access the Business Continuity Disclosure for StoneX, click on the following link : [StoneX Business Resiliency Disclosure](#)

Our Business Continuity Plan is constantly being reviewed to ensure appropriate enhancements as technology improves, business plans evolve, or regulatory requirements change. As necessary, we will revise our Business Continuity Plan and update our Business Continuity Disclosure. For further information about our BCP, please contact compliance@insigneo.com

Thank you for choosing IIFS as your financial services partner. We look forward to continuing to meet your financial needs¹.

1

Insigneo Financial Group, LLC comprises a number of operating businesses engaged in the offering of brokerage and advisory products and services in various jurisdictions, principally in Latin America. Brokerage products and services are offered through Insigneo International Financial Services, LLC, headquartered in Puerto Rico, and through Insigneo Securities, LLC, headquartered in Miami. Both are members of the Financial Industry Regulatory Authority (FINRA) and Securities Investors Protection Corporation (SIPC). Investment advisory products and services are offered through Insigneo Advisory Services, LLC, an investment adviser registered with the Securities and Exchange Commission. In Uruguay, advisory services are offered through Insigneo International Asesores de Inversion Uruguay, SA, Insigneo Asesores de Inversion Latam, SRL, and Insigneo Asesores de Inversion de Uruguay, SRL, in Argentina through Insigneo Argentina, SAU, and in Chile through Insigneo Asesorías Financieras, SPA. Collectively, these eight operating businesses make up the Insigneo Financial Group. To learn more about the Broker Dealers including their conflicts of interest and compensation practices, please go to <https://insigneo.com/disclosures/> or via www.finra.org. To learn about Insigneo Advisory Services, LLC and any conflicts related to its advisory services, please see its Form ADV and brochure which can be found at Investment Advisor Public Disclosure website <https://adviserinfo.sec.gov/>